

REPUBLIC OF RWANDA



NATIONAL INTELLIGENCE AND SECURITY SERVICE  
DIRECTORATE GENERAL OF IMMIGRATION AND EMIGRATION

PUBLIC NOTICE

March 17, 2020

Following the Ministry of Health's public notice on measures to prevent the spread of COVID-19, the Directorate General of Immigration and Emigration (DGIE) would like to urge the general public to use its online services through Irembo or DGIE online platforms.

For services that require to visit our offices, please contact us for further guidance and assistance as below:

Service	Telephone #	Email
Passports	+250 722159372	<a href="mailto:production@migration.gov.rw">production@migration.gov.rw</a>
	+250 722174611	
	+250 726793398	
Visa and Permits	+250 722177437	<a href="mailto:visa@migration.gov.rw">visa@migration.gov.rw</a>
	+250 726791803	
	+250 722176767	
Refugee Travel Documents	+250 722171859	<a href="mailto:refugee@migration.gov.rw">refugee@migration.gov.rw</a>
Laissez Passer	+250 722158692	<a href="mailto:laissezpasser@migration.gov.rw">laissezpasser@migration.gov.rw</a>
	+250 722173667	
	+250 726792296	
Other issues and courier	+250 726791980	<a href="mailto:info@migration.gov.rw">info@migration.gov.rw</a>
	+250 788152222	

Regarding general inquiry on our services, please visit DGIE website [www.migration.gov.rw](http://www.migration.gov.rw) or [www.irembo.gov.rw](http://www.irembo.gov.rw) to login to Irembo. You may also contact us via social media platforms :

- Twitter : @Rwandamigration
- Facebook : RwandaImmigration

END

